

Price, Terms, and Conditions



Overview:

GreyStone Power Corporation Green Power program is certified by Green-e Energy, which requires companies to provide their customers with this notice of Price, Terms and Conditions of service. From the time you receive this, you have three (3) business days to change your mind about purchasing Green Power from GreyStone Power. You may cancel your agreement to purchase Green Power from GreyStone Power by calling the Customer Service Center (see number below) or writing to the billing address listed below.

About Green-e Energy:

For more information about Green-e Energy, write Green-e Energy, 1012 Torney Ave., 2nd Floor, San Francisco, CA 94129 or log onto www.green-e.org, or call toll-free 1-888-63-GREEN.

Company:	GreyStone Power Corporation						
Whom should I contact for more information?	GreyStone Power Customer Service Center: (770) 942-6576 GreyStone Power Green Power website: www.greystonepower.com/Green_Power_Mission.asp Address: GreyStone Power 4040 Bankhead Hwy. Douglasville, Georgia 30134						
How will I be billed?	You will see an additional line item on your monthly bill for your Green Power purchase from GreyStone Power.						
How will my bill be calculated?	All GreyStone Power members are eligible to purchase Green Power from GreyStone Power on a "first come, first served" basis. GreyStone Power Green Power is available to members in blocks of 150 kWh for an additional fee of \$5.00 each month.						
How much will my total electricity service cost, including utility charges?	Based on a monthly average usage of 500 kWh and the purchase of one, 150 kWh Green Power block, the following table provides you an estimate of your 2011 monthly electricity bill. Your actual bill will vary based on your use of electricity. <table><tr><td>2011 Monthly Electricity Cost</td><td>\$ 53.70</td></tr><tr><td>Green Power Premium</td><td>\$ 5.00</td></tr><tr><td>Total:</td><td>\$ 58.70</td></tr></table>	2011 Monthly Electricity Cost	\$ 53.70	Green Power Premium	\$ 5.00	Total:	\$ 58.70
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Will my rates change over time?	The existing rate structure for your GreyStone Power Green Power service is presently fixed and determined by Board action. Many factors control this cost, however we feel it will only change when contract conditions change or new, more costly, renewable resources are added to the program and we must adjust the price to account for the increased price of the new generation.
What sources will be used in my certified product?	Please refer to the Product Content Label below.
If I want to terminate this agreement/ contract, what is the early termination fee?	There is <u>no cost</u> associated with terminating participation in GreyStone Power Green Power program.
What length of agreement/ contract is required?	No contract is required.
What other fees might I be charged?	There are no other fees associated with participation in GreyStone Power Green Power program.

PROSPECTIVE (2011) PRODUCT CONTENT LABEL¹

The product is sold in blocks of 150 kilowatt-hours (kWh). The product will be made up of the following renewable resources.

Green-e Energy Certified New ² Renewables in GreyStone Power Green Power Program		Generation Location
-Biomass	100%	Fayette, Taylor, and Rabun Counties, Georgia
-Geothermal	0%	
-Eligible hydroelectric ³	0%	
-Solar	0%	
-Wind	0%	
TOTAL	100%	

1. These figures reflect the power that we have contracted to provide. Actual figures may vary according to resource availability. We will annually report to you the actual resource mix of the electricity you purchased during the preceding year.

2. New Renewables come from generation facilities that first began commercial operation on or after January 1, 1997.

3. Eligible hydroelectric facilities are defined in the Green-e Energy National Standard (http://www.green-e.org/getcert_re_stan.shtml) and include facilities certified by the Low Impact Hydropower Institute (LIHI) (www.lowimpacthydro.org); facilities that are run-of-the-river hydropower facilities with a total rated nameplate capacity equal to or less than 5 MW; and facilities comprised of a turbine in a pipeline or a turbine in an irrigation canal.

For comparison, the current average mix of resources supplying GreyStone Power includes: Coal (39.4%), Nuclear (12.6%), Oil (0.1%), Natural Gas (43.7%), Hydroelectric (0.1%), and Other (4.1%).

The average home in the United States uses 900 kWh per month. [Source: U.S. EPA]

For specific information about this electricity product, please contact GreyStone Power, (770) 942-6576, www.greystonepower.com/Green_Power_Mission.asp.



Green-e Energy certifies that GreyStone Power Green Power Program meets the minimum environmental and consumer protection standards established by the non-profit Center for Resource Solutions. For more information on Green-e Energy certification requirements, call 1-888-63-GREEN or log on to www.green-e.org.