

Call Center hours are changing!



Beginning in 2012, GreyStone's phone representatives will answer calls from 7:30 a.m. to 7:30 p.m., Monday through Friday, rather than 24 hours daily, as a cost-cutting measure to help keep electric rates affordable. Outage reporting, automated phone service, and web self service will still be available 24-7. To report an outage, call 770-949-7880; dispatchers are on duty 24-7.



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ATM to close at Dallas office

Although all other services at the GEMC Federal Credit Union in Dallas will remain available, the ATM will be removed on Dec. 31. Other ATMs available in the area include:

- Family Savings Federal Credit Union, located at 342 Marietta Highway in Hiram
- First Choice Community Bank, located at 68 First National Drive in Dallas
- Westside Bank, located at 56 Hiram Drive in Hiram.

All are located within 2.5 miles of GreyStone's Dallas office. There are no surcharges for the first five transactions per month at these ATMs or any ATM in the CU24 or MoneyPass networks, but there is a \$2 per transaction fee if more than five transactions are made in a calendar month. **The GEMC FCU ATM at GreyStone's Douglasville location will remain open.**

As a GreyStone member, you and your family are eligible to join the credit union and enjoy its wide array of financial services. For more information, call 770-949-3557.

