

January 2011 Bill Insert

Reaching
NEW HEIGHTS
in serving
YOU

**AT GREYSTONE, SURPASSING MEMBER
NEEDS AND EXPECTATIONS IS OUR FOCUS.**

We're always working to better serve you, and innovation is vital for our continued success. Value-added benefits and improvements are coming your way. **Keep a lookout for what's ahead!**



GreyStone's new Customer Care and Billing (CCB) system is coming soon.

Originally slated to launch in early January, the system's deployment has been delayed in order to afford time to develop additional features and functionality to better serve you. During the changeover to the new system, the office will close for business transactions for a three-day window. In order to minimize any inconvenience to our members during this time, the closing will take place on a weekend plus one normal business day. Please visit our website, www.greystonepower.com, or view future newsletters for the most current information on coming changes and improvements.

