

## Call Center hours have changed!

GreyStone's phone representatives are now answering calls from 7:30 a.m. to 7:30 p.m., Monday through Friday, rather than 24 hours daily, as a cost-cutting measure to help keep electric rates affordable. Outage reporting, automated phone service, and web self service will still be available 24-7. To report an outage, call 770-949-7880; dispatchers are on duty 24-7.



92147-GS1-0112

## ATM closes at Dallas office

Although all other services at the GEMC Federal Credit Union in Dallas will remain available, the ATM was removed on Dec. 31. Other ATMs available in the area include:

- Family Savings Federal Credit Union, located at 342 Marietta Highway in Hiram
- First Choice Community Bank, located at 68 First National Drive in Dallas
- Westside Bank, located at 56 Hiram Drive in Hiram.

All are located within 2.5 miles of GreyStone's Dallas office. There are no surcharges for the first five transactions per month at these ATMs or any ATM in the CU24 or MoneyPass networks, but there is a \$2 per transaction fee if more than five transactions are made in a calendar month. **The GEMC FCU ATM at GreyStone's Douglasville location will remain open.**

As a GreyStone member, you and your family are eligible to join the credit union and enjoy its wide array of financial services. For more information, call 770-949-3557.



*Invest in her future.*



*Sign up to support  
Green Power.*



92147-GS2-0112

 **Yes, I want to support Green Power!**

\_\_\_\_\_  
Your GreyStone Power account number

\_\_\_\_\_  
Your name as shown on your electric bill

**Service address:**

Street \_\_\_\_\_

City \_\_\_\_\_

Zip Code \_\_\_\_\_

Phone No. \_\_\_\_\_

Number of blocks you want to support at \$5 each:

One Two Three More: \_\_\_\_\_

Return this with your next bill or mail to: GreyStone  
Power, P.O. Box 897, Douglasville, GA 30133



## Invest in her future.

You have the power to join fellow GreyStone members in the search for ways to produce environmentally friendly energy. Support the production of cleaner, greener energy!

Green Power EMC, a cooperative formed by 37 Georgia EMCs including GreyStone, generates energy by harnessing the power of the sun, water, landfill gas and chicken litter. Help us expand these efforts by sponsoring the production of one or more **150 kWh** blocks of Green Power. Each month \$5 will be added to your bill for each block you sponsor. Your block becomes part of the overall power mix, helping to make electricity **cleaner** and **greener** in Georgia.

Learn more at [www.greenpoweremc.org](http://www.greenpoweremc.org).

92147-GS2-0112

## Save money and time by paying your GreyStone Power bill online!

Paying your power bill online with no-fee automatic, recurring payments via credit, debit cards, or automatic bank draft saves you time, gas and money.



92147-GS3-0112

## There are many ways to pay your bill with GreyStone!

**1. At [greystonepower.com](http://greystonepower.com).**

Enjoy the ease of paying your bill online! **Automatic**, recurring debit, credit and bank draft payments are convenience fee FREE! For one-time payments with e-check, debit, credit or check cards, convenience fees apply.

**2. Use GEMC Federal Credit Union free online bill-pay service at [gemc.org](http://gemc.org).**

As a member of GreyStone Power, you are eligible to join the credit union. Along with all of the benefits of using a federal credit union, it is easy to pay your power bill online through our credit union. You



may also use a bank of your choosing. *Please check with your bank to ensure your payment is received by the due date.*

**3. By phone.**

Pay your bill with a Visa, MasterCard, Discover card or by e-check by calling our automated phone service at 770.942.6576, menu option #2.

**4. By mail.**

Use the return envelope in your mailed bill to mail your payment back to GreyStone.

**5. By visiting one of our offices.**

Our Douglasville office is located at 4040 Bankhead Hwy., Douglasville, Ga., 30133. Our Dallas office is located at 120 GreyStone Power Boulevard, Dallas, Ga., 30157.

**6. By using the night depository.**

Both offices have night drop boxes. *Please do not leave cash.* Payments will not be processed until the next business day.