

THE GREYSTONE REPORT

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Save when spending on your sweetie



Let GreyStone help you save when shopping for your valentine. Just show your Co-op Connections® Card (CCC) at one of the many participating local businesses, or shop online at national retailers like ProFlowers, Shari's Berries and GiftTree.

To view local and national deals, visit www.connections.coop/greystonepower. Some offers are valid online only. To request your free CCC or key fob, call 770-370-2273.

When visiting your pharmacy, don't forget to show your CCC for more sweet deals. Save up to 85 percent on prescriptions at participating pharmacies. To look up drug prices by location, visit Rxpricequotes.com.

Pharmacy discounts are not insurance, but in some cases the CCC can offer you a cheaper price on a prescription than your medical insurance. Ask your pharmacist to compare the savings. For those without insurance, the CCC can be a lifesaver.

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Storm Center simplifies outage reporting for GreyStone members

GreyStone strives to bring members reliable electric service, but sometimes Mother Nature has other plans. That's when GreyStone's Storm Center can be an especially valuable tool for members. Visit our website, www.greystonepower.com, and click on the Storm Center tab to get started.

You can report an outage right on our website—just have your account number, phone number or meter number handy. Through the Storm Center, you can also reach the Outage Status Map. This map illustrates where any outages are in GreyStone's service area, and members can view outage numbers by county as well.

Members who would like to report an outage over the phone can call 1-866-GREYSTONE (473-9786). In times of high call volume, you may be unable to get through. In many cases, GreyStone has been alerted electronically that the homes in your area are out

of power, and crews are already being dispatched. Crews are on call 24 hours a day to restore power.

Being prepared for a storm can help you and your family stay safe as GreyStone linemen work to restore your power quickly and safely. One of the most important things to remember and teach children is to always assume that a dangling power line or a line on the ground is energized and deadly.

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Snow and ice storms can cause power lines to sag and electric poles to snap. Ice can also weigh down tree branches and cause them to interfere with power lines. Visit GreyStone's Storm Center for outage updates and storm preparation information.

Storm Center

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Generator safety is also critical for those who use this alternate power supply during a storm. Follow generator instructions closely to avoid dangerous backfeeds that can hurt or kill lineworkers. Generators must always be used outside the home to prevent carbon monoxide poisoning. Learn more safety tips on GreyStone's website.

Power restoration surprises

Have you ever been without power, seen a GreyStone bucket truck drive right past your house and wondered where the linemen could possibly be

headed? By understanding the power restoration process, you will understand why the linemen passed your home in their quest to restore power. Look no further than GreyStone's Storm Center for a step-by-step explanation and illustration of this process.

Another important aspect of power restoration that can come as a surprise to members is that damage to a home's meter base must be repaired to code by a professional electrician before GreyStone is allowed to restore service.

Your connection to the GreyStone electrical grid has two parts, the meter and the meter base. The meter, which is round and usually enclosed in clear plastic or glass, is owned by GreyStone Power. The meter base is typically a rectangular metal box mounted on the

outside of your home or business.

The meter base does not belong to GreyStone, so if it is damaged by weather or an accident, it is the member's responsibility to repair it before GreyStone can restore power.

Social media to the rescue

When storms strike, social media is another tool that GreyStone uses to quickly communicate power outage and safety information to members. Stay tuned to GreyStone's Facebook page, www.facebook.com/greystonepower, and the co-op's Twitter feed at www.twitter.com/greystonepower, to stay in the loop next time a storm strikes our service area.

Your change counts with Operation Round Up®

Your spare change can make a big difference in the community when you choose to round up your power bill to the next dollar each month. Through GreyStone's Operation Round Up® program, these contributions add up to significant donations for nonprofit organizations.

In 2014, the GreyStone Power Foundation, Inc. awarded \$394,000 to nonprofit organizations through Operation Round Up. Since 2000, members have donated more than \$1.9 million to this worthy cause.

Members who volunteered to round their power bill up to the next dollar in 2014 supported more than 40 nonprofit organizations throughout the community, including Paulding County Cops for Kids, A Gift of Love, Soldiers' Angels and local Boys & Girls Clubs.

GreyStone is accepting applications for the Foundation Scholarship, which is also funded by Operation Round Up contributions. The \$3,000 scholarship will be awarded to five members or



Chairman Marcus Carter of the GreyStone Power Foundation, Inc. Board of Directors, center, presents Chattahoochee Technical College students Michelle Jones, left, and Stacy Sing-Tucker with the Tim B. Clower Scholarship.

their children who are either seniors in high school or will be enrolled in college for the fall of 2015. Winners are selected by the GreyStone Power Foundation, Inc. Board of Directors.

Foundation Scholarship applications are due to GreyStone on April 10, 2015. The application is available for download on GreyStone's website,

www.greystonepower.com.

Operation Round Up also funds the Tim B. Clower Scholarship, which is awarded annually to technical college students who are GreyStone members.

Make your change count by signing up for Operation Round Up at www.greystonepower.com.

Save with GEMC Federal Credit Union, Gas South, EMC Security

Being a GreyStone Power member means enjoying some of the lowest electric rates in the state. Members also have access to savings through arrangements with GreyStone's ancillary services, including Gas South, GEMC Federal Credit Union (GEMC FCU) and EMC Security.

With Gas South as your natural gas provider, you'll save money and stay cozy all winter long. GreyStone members save with a 2 cents per therm discount off great everyday low rates, no deposit (\$150 value), waived connection fees (\$60 instant savings), outstanding local customer service and easy-to-use online account management tools.

Start saving today. Visit www.gas-south.com/greystone or call 1-866-563-8129 and mention promo code 510 to sign up.

GEMC FCU's sole purpose is helping members reach their financial goals. Any GreyStone member and their family members

are eligible to be a member of the credit union, and GEMC FCU's offices are located conveniently at GreyStone's Douglasville and Dallas offices.

For more information on your credit union, visit www.gemc.org, call 770-949-3557 or come by the office for a visit.

For the best in home security systems, look to EMC Security to provide 24/7 monitoring, as well as cutting-edge security systems.

Get 24-hour protection with no long-term contract for just \$16.95 a month! EMC Security has the fastest response times in the industry and will help protect against burglary, fire and even power failure. The company also offers free on-site consultations to ensure you're quoted a home security system that's right for your home.

Call 770-963-0305, or visit www.emcsecurity.com to learn more about how EMC Security can give you peace of mind.



In this economy, you need teammates who are always there for you. So GreyStone Power has joined with other local all-stars to help our members score with outstanding services at great savings.

COMING SOON ...



New look ahead on the Web

Use the Self Service Portal on our website? If so, you'll soon notice a different layout, as we update the service. The new, user-friendly version will continue to offer the convenient options you've come to expect — just with a new look.

Another convenient way to pay

You'll soon have another way to pay that doesn't require a computer or mobile device. We'll soon have payment kiosks that will allow you to pay (or prepay) using cash, check, debit or credit card. While at the kiosk, you'll be able to check your account, as well. Convenient ways to pay have never been easier!



GreyStonePower.com



GreyStone Power: Home of the World Champion Lineman Team

The goal of this publication is to keep you, our members, informed about the cooperative you own. GreyStone Power is an equal opportunity provider and employer.

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Stay Connected



Board of Directors

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President/CEO

Gary A. Miller

Mailing address

P.O. Box 897,
Douglasville, GA
30133

To Report an Outage
1-866-473-9786

Douglasville office
4040 Bankhead Hwy.
770-942-6576

Dallas office
120 GreyStone Power Blvd.
770-942-6576

Call Center open Monday-Friday, 8 a.m. to 5 p.m.

Visit our website

www.greystonepower.com

Co-op Connections Card

770-370-2273
www.connections.coop/greystonepower

GEMC Federal Credit Union

770-949-3557
770-445-2800
www.gemc.org

SurgeMaster Plus

770-370-2070

Operation Round Up®

www.greystonepower.com
(To sign up)

EMC Security

770-963-0305
www.emcsecurity.com

Gas South

1-866-563-8129
Use promo code 510 to receive GreyStone discount.
www.gas-south.com/emc

Green Power

www.greystonepower.com
(To sign up)

GreyStone Fleet Services

770-370-2077

Your sweetie

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More than 325 local businesses participate in the CCC program. Business owners who would like to join the program and offer a discount to members can call 770-370-2436. The program is free to join, and the only cost is the discount offered to GreyStone members. New businesses are added to the program every day!

Latest CCC offers:

Vineyard Streetball Classic, Inc.

Douglasville 678-458-5548
\$10 off tournament fee; \$20 off monthly training.

Amirakal Marketing

Fayetteville 678-545-6276
5% off printing; 10% off promotional products and apparel orders.

Your Fired Creations

Douglasville 678-324-6128
10% off product or service.

Studio T

Douglasville 404-468-5670
10% off rental. Card must be shown at time of reservation.

Chapel Hill Shoe Doctor

Douglasville 678-602-1020
10% discount on shoe repair services only.

The Children's Dental Group

Douglasville 770-745-5886
First visit \$99 for new patients, regularly \$310. Covers exam, X-rays, cleaning and fluoride. Cash payments only.

Statement of nondiscrimination

GreyStone Power is an equal opportunity provider and employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form.

You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

