



COOPERATIVE

GRAB YOUR SHARE OF THE SUN BY SIGNING UP FOR COOPERATIVE SOLAR FOR ONLY \$22 PER MONTH.

MEMBERS MAY PURCHASE UP TO TWO BLOCKS
AND WILL RECEIVE A CREDIT FOR THE ENERGY THE BLOCKS GENERATE. DEPENDING ON WEATHER CONDITIONS, RESULTS VARY. FOR MORE INFO VISIT GREYSTONEPOWER.COM/SOLAR.

ANNUAL MEETING

MARK YOUR CALENDAR! GREYSTONE
POWER'S ANNUAL MEETING OF MEMBERS WILL BE HELD SATURDAY, OCT. 12,
AT GREYSTONE'S HEADQUARTERS: 11490
VETERANS MEMORIAL HWY., DOUGLASVILLE. ENJOY A SAFETY EXPO, HEALTH
FAIR, LIVE MUSIC AND PRIZES.

GREYSTONE WINS J.D. POWER AWARD

GreyStone Power ranks highest in customer satisfaction among cooperatives, according to the J.D. Power 2019 Electric Utility Residential Customer Satisfaction Study. The co-op received the J.D. Power Award from a company representative last month.

The Electric Utility Residential Customer Satisfaction Study, now in its 21st year, measures customer satisfaction with electric utility companies by examining six factors: power quality and reliability; price; billing and payment; corporate citizenship; communications: and customer service. The study is based on responses from thousands of online interviews conducted from July 2018 through May

2019 among residential customers of the 142 largest electric utility brands across the United States, which collectively represent more than 101 million households.

GreyStone ranked highest in three factors that contributed to the co-op's segment winning score, including billing and payment, corporate citizenship and communications.

About J.D. Power

J.D. Power is a global leader in consumer insights, advisory services and data and analytics. These capabilities enable J.D. Power to help its clients drive customer satisfaction, growth and profitability. Established in 1968, J.D. Power has offices serving North America, South America, Asia Pacific and Europe.

For J.D. Power 2019 award information, visit *jdpower.com/awards*.



VISIT US AT WWW.GREYSTONEPOWER.COM TO LEARN MORE!



GreyStone employees enjoy giving back to the communities we serve.

From volunteering with nonprofits to teaching students about electrical safety,

GreyStone is focusing on giving back.

GreyStwne GIVES

GreyStone broke ground on its new Paulding County headquarters on July 11! The new site will better serve members in our eight-county service area.

Visit *greystonepower.com/ groundbreaking* to see photos.



GreyStone has convenient payment kiosks throughout the service area.

Members can take advantage of this service that provides a quick and fee-free way to pay your bill, with multiple locations open 24/7.

GreyStone is working to add new locations to better serve you. Visit *greystonepower.com/* paymentkiosks to find the location nearest you.















