ENERGIZING YOUR

www.greystonepower.com | 77<u>0-942-6576</u>





GREYSTONE EMPLOYEES ARE ALWAYS FOCUSED ON SAFETY AND HAVE EXTENSIVE TRAINING ON WHAT TO DO IN EMERGENCIES. IN 2019, THAT TRAINING CAME INTO ACTION AS SEVEN EMPLOYEES SAVED THE LIVES OF OTHERS BY ACTING FAST AND BEING WILLING TO STEP IN WHEN THEY WERE NEEDED MOST. EACH EMPLOYEE WAS HONORED WITH THE GREYSTONE AND GEORGIA EMC LIFE SAVING AWARD.

PAYMENT KIOSKS

GREYSTONE CONTINUES TO ADD PAYMENT KIOSKS THROUGHOUT OUR SERVICE AREA. THIS FEE-FREE PAYMENT METHOD IS A CONVENIENT WAY TO PAY YOUR POWER BILL IN YOUR COMMUNITY. FOR A LIST OF LOCATIONS, VISIT GREYSTONEPOWER.COM/PAYMENTKIOSKS. December 2019

MONEY-BACK CREDIT

GreyStone is a different kind of power company. While others plan to raise rates for their customers by hundreds of dollars a year, GreyStone is focused on keeping our prices low. In fact, your cooperative ranked second-lowest among electric co-ops in Georgia, according to the Public Service Commission's 2019 winter residential rate survey.

Not only are you paying less than other Georgians do for electricity, but your co-op also returned a record \$12 million in capital credits back to members for the second year in a row.

And GreyStone is not stopping there. This year, because revenue exceeded projections due to the prolonged high temperatures this summer, we are going to have a Money-Back Credit of \$4 million. That is a credit that you will see on your bill this month.

All of this is in addition to the Wallet Watch Credit members receive each month, which has credited more than \$20 million on members' bills this year. That means GreyStone has given back more than \$36 million in 2019.

"I am proud that we are able to give back to our members," says GreyStone President/CEO Gary Miller. "As a not-forprofit electric cooperative, owned by the members we serve, there is no better feeling than to return such a large amount of money to our members while still providing safe, reliable and affordable electricity."

The Money-Back Credit will appear on members' bills where the Wallet Watch Credit normally is listed. The one-time credit will be based on members' energy use and will be deducted from December bills. VISIT US AT WWW.GREYSTONEPOWER.COM TO LEARN MORE!





in Wallet Watch Credits



in Capital Credits (Money back to members)



in Money-Back Credits

Why would a power company return more than \$36 million to its customers in one year?

GreyStone Power is a different kind of company. This not-for-profit electric cooperative is owned by the people it serves, called members.

That means that while GreyStone is focused on providing safe, reliable, affordable electricity, it's also focused on keeping rates low and service high.



\$36 million in credits to the people we serve.



RESTORATION PROCESS

Step 1: Transmission Lines



Step 2: Substations

When electricity is out, we do all we can to restore it as quickly as possible. GreyStone works around-the-clock during every outage to make that happen. But there are several priorities that can't be changed in order for the restoration process to work.

CONNEC

Step 3 Main Distribution Lines

You

Tube

In

Step 4: Tap Lines

